



# There's no place like home.

Working together to get you the care you need.

### At Health Sciences North, we follow Ontario Health's Home First Philosophy.

This means we focus on helping people return home safely when they no longer need hospital care. We work with community partners to make sure you or your loved one gets the right care, in the right place, at the right time.



## DOCTOR'S OFFICE, CLINIC OR PHARMACY

For non-urgent care needs, your health care provider can diagnose, treat or refer you for further care.



#### **CARE AT HOME**

For when you need support to live safely and independently at home, services are available to help.
Visit northeasthealthline.ca to learn more.



#### HOSPITAL

For critical or emergency care that can only be provided in a hospital. Once your care is complete, you will be discharged home or to your pre- admission place of residence.



#### **CARE BEYOND HOME**

For when care at home is no longer safe or enough to meet your needs, other supportive living options may be explored through Ontario Health atHome, such as assisted living or retirement residences.



During your hospital stay, the interdisciplinary team will work with you to develop a discharge plan. Once your acute care stay is complete, if you do not agree with the plan and a continued stay is required, the case will be escalated for formal review by HSN and Ontario Health atHome leadership. In such cases, a daily co-payment or per diem fee may apply.